

Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BBA (2012 & Onward Batches)
BRDM/Bachelor In Service Industry Management (SIM) (2014 Batch)
(Sem.-2)

ORGANIZATION BEHAVIOUR

Subject Code : BBA-201

Paper ID : [C0240]

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.**
- 2. SECTIONS-B consists of FOUR Sub-sections : Units-I, II, III & IV.**
- 3. Each Sub-section contains TWO questions each, carrying TEN marks each.**
- 4. Student has to attempt any ONE question from each Sub-section.**

SECTION-A

1. **Write briefly :**
 - a) What is Job Enrichment?
 - b) Role of Perception in Managerial Decisions
 - c) Democratic Style of Leadership
 - d) Situational Theory of Leadership
 - e) Selective Perception
 - f) Group Dynamics
 - g) Rules of Managerial Decision Making
 - h) Group Norms and Roles
 - i) Group Cohesiveness
 - j) Group Facilitation

SECTION-B

UNIT-I

2. Define Organization Behaviour. What are the challenges modern organizations are facing?
3. “*OB is multidisciplinary*”. Comment on the statement.

UNIT-II

4. Critically examine Maslow’s need hierarchy theory. Also compare it with Herzberg's two factor theory.
5. Discuss the role of perception in managerial decision making and the factors that affect perceptual selectivity.

UNIT-III

6. What is Leadership? What are the qualities of Leadership? Explain.
7. What do you mean by Group Decision Making? Explain its various elements. Also discuss its effect on organizational behavior.

UNIT-IV

8. How globalization is influencing the organization behavior and Group Decisions? What strategies are to be followed in the context of globalization for its improvement?
9. What is stress Management? Describe various techniques used for stress management.