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Total No. of Pages : 02

Total No. of Questions : 07

B.Com. (2011 & Onwards) (Sem.-3)
HUMAN RESOURCE MANAGEMENT
Subject Code : BCOP-305
Paper ID : [B1128]

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A** is **COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **SIX** questions carrying **TEN** marks each and students has to attempt any **FOUR** questions.

SECTION-A

1. Write briefly :

- a) Define Personnel Management.
- b) What is an Informal Organization?
- c) Define Span of Control.
- d) Define Matrix Organization.
- e) What is Morale?
- f) What is Group Cohesiveness?
- g) Define Quality Of Work Life.
- h) What is human resource accounting?
- i) Define equal opportunity in hiring.
- j) Distinguish between soft goals & hard goals.

SECTION-B

2. “*Management is personnel administration*”. Comment.
3. Discuss the specific obligations of the personnel manager with respect to the social responsibility of the firm.
4. What is a weighted application blank? How does one go about the process of setting one up? Is it legal?
5. Contrast the growth of fringe benefits with increase in wages & cost of living. What additional fringes are envisioned for the future?
6. Identify the major forces which lead management of organizations to improve human relations.
7. What is the relation between worker’s compensation laws & mental health?