

Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BBA (2012 & Onwards Batches) (Sem.-2)

BRDM / Bachelor(SIM) (2014 Batch)

ORGANISATION BEHAVIOUR

Subject Code : BBA-201

Paper ID : [C0240]

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTION TO CANDIDATES :

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.**
- 2. SECTIONS-B consists of FOUR Sub-sections : Units-I, II, III & IV.**
- 3. Each Sub-section contains TWO questions each, carrying TEN marks each.**
- 4. Student has to attempt any ONE question from each Sub-section.**

SECTION-A

1. Write briefly :

- a. Role of Organisational Behaviour
- b. Learning
- c. Difference between Power and Authority
- d. Barriers to perception
- e. 'Type A' and 'Type B' personality
- f. Norming stage in group formation
- g. Self Concept
- h. Charismatic leadership
- i. Organisational Culture
- j. Nature of conflict

SECTION-B

UNIT-I

2. *“Organisational Behaviour represents interaction among individuals, groups and organisations.”* Elucidate.
3. Discuss the challenges and opportunities for Organisational Behaviour.

UNIT-II

4. Critically examine Herzberg's Two Factor Theory.
5. Discuss the various barriers to perception and how to overcome them?

UNIT-III

6. What are formal and informal groups? How do group norms and status influence an individual's behavior?
7. Are leaders and managers different from each other? What is the basis of Trait theories? What traits are associated with leadership?

UNIT-IV

8. Define Power. Discuss the various sources of power. What can be done to prevent the misuse of power?
9. Discuss the reasons which lead to conflict in organisation. Suggest measures to resolve inter group conflicts.