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Total No. of Pages : 02

Total No. of Questions : 09

BBA (2012 & Onward Batches) (Sem.-4)
PRODUCTION AND OPERATIONS MANAGEMENT

Subject Code : BBA-406

Paper ID : [A2376]

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTION TO CANDIDATES :

1. **SECTION-A is COMPULSORY** consisting of TEN questions carrying TWO marks each.
2. **SECTIONS-B** consists of FOUR Sub-sections : Units-I, II, III & IV.
3. Each Sub-section contains TWO questions each, carrying TEN marks each.
4. Student has to attempt any ONE question from each Sub-section.

SECTION - A

1. Write briefly :

- a) What is Production Management ?
- b) Define process layout.
- c) Scheduling
- d) What do you mean by Method study?
- e) Re-order level
- f) Meaning of work simplification.
- g) Supply chain management
- h) What is Quality?
- i) What do you mean by Control Charts?
- j) Acceptance sampling.

SECTION- B

UNIT-I

- 2) Discuss the role of production and operations management for optimum utilization of resources.

OR

- 3) How facility location decision affect production and operations management?

UNIT-II

- 4) What are Productivity Linked Incentives? Discuss.

OR

- 5) Give short notes on :

- (a) Assembly line balancing
- (b) Objectives of Work study

UNIT-III

- 6) Discuss the factors affecting inventory control policy.

OR

- 7) Explain various techniques for inventory management.

UNIT-IV

- 8) Discuss various statistical methods used for quality management.

OR

- 9) Explain the steps involved in Total quality management.