

Roll No.

Total No. of Pages : 02

Total No. of Questions : 07

B.COM (2011 & Onward) (Sem.-2)
WORKSHOP ON IT AND E-COMMERCE

Subject Code : BCOP-206

Paper ID : [B1122]

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTION TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.**
2. **SECTION-B contains SIX questions carrying TEN marks each and a student has to attempt any FOUR questions.**

SECTION-A

1. Write briefly :

- a. What is World Wide Web? How is it different from internet?
- b. Differentiate between Cc and Bcc in sending an e-mail.
- c. How is MS-Outlook helpful in sending mails?
- d. What do you mean by network protocols? Give example of any protocol.
- e. What is instant messaging service provided by internet?
- f. What are ERP packages?
- g. What is B2B e-commerce?
- h. Explain twisted pair cables as physical communication medium for internet.
- i. What is recovery? Explain with the help of one example.
- j. What is DBMS? Give one example of a DBMS.

SECTION-B

2. Differentiate between Internet, Intranet and World Wide Web?
3. What are Topologies? Explain different network topologies available with the help of diagrams. Give advantages and disadvantages of each of these topologies.
4. Explain use of information technology in :
 - a. Education
 - b. Business
5. Differentiate between network and hierarchical data models.
6. What do you mean by Data Protection? Explain different techniques used for data protection.
7. What is SAP? Write various features of a SAP package.