

Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BBA (2012 & Onwards Batches) (Sem.-2)

BRDM / Bachelor In Service Management (SIM) (2014 & Onwards)

ORGANISATIONAL BEHAVIOUR

Subject Code : BBA-201

Paper ID : [C0240]

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTION TO CANDIDATES :

1. **SECTION-A is COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTIONS-B** consists of **FOUR** Sub-sections : Units-I, II, III & IV.
3. Each Sub-section contains **TWO** questions each, carrying **TEN** marks each.
4. Student has to attempt any **ONE** question from each Sub-section.

SECTION-A

1. **Write briefly :**
 - a. Nature of organisational behaviour
 - b. Behaviour modification
 - c. Power and politics
 - d. MBTI
 - e. Financial and non financial motivation
 - f. Self managed teams
 - g. Stress
 - h. Transformational leadership.
 - i. Organisational change
 - j. Dysfunctional conflict

SECTION-B

UNIT-I

2. *“Organisational Behaviour represents interaction among individuals, groups and organisations.”* Elucidate.
3. Discuss the challenges and opportunities for Organisational Behaviour.

UNIT-II

4. Critically examine Herzberg's Two Factor Theory.
5. Discuss the various barriers to perception and how to overcome them.

UNIT-III

6. Explain the various stages in group formation. Discuss the consequences of group cohesiveness.
7. *“Leadership is situational.”* Discuss.

UNIT-IV

8. Is conflict always dysfunctional? Give means of resolving conflict.
9. What are the various sources of stress and its consequences?