

Roll No.

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Total No. of Pages : 02

Total No. of Questions : 09

B.Voc. (HCM) (Sem.-5)

FOOD AND BEVERAGE SERVICES-V

Subject Code : BVHCM-501-19

M.Code : 90829

Date of Examination : 17-11-2023

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **FIVE** questions carrying **FIVE** marks each and students have to attempt any **FOUR** questions.
3. **SECTION-C** contains **THREE** questions carrying **TEN** marks each and students have to attempt any **TWO** questions.

SECTION-A

1. Answer briefly :

- a) Bunch
- b) Humidor
- c) Job Description
- d) Sommelier
- e) Silver Room
- f) TIPS
- g) Briefing
- h) EPNS
- i) Ring Gauge
- j) Parejo.

SECTION-B

2. Enlist and explain the responsibilities of KST department.
3. Classify Cigars on the basis of colour of wrapper and explain each type in brief.
4. Explain the various categories of Staff.
5. Write a note on Storage of Cigars.
6. What do you understand by supervisory functions? Explain any 3 supervisory functions in food and beverage operations.

SECTION-C

7. Prepare a Duty Roster for the waiters and supervisors of a 100 cover all day dinning coffee shop.
8. List the records maintained by KST department. Draw any 2 formats used by KST department.
9. Write down a SOP for taking tea order and service of tea.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.