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Total No. of Pages : 02

Total No. of Questions : 09

BBA (Sem.-3)
ORGANIZATIONAL BEHAVIOUR

Subject Code : BBA301-18

M.Code : 76655

Date of Examination: 02-12-2024

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTIONS-B consists of FOUR Sub-sections : Units-I, II, III & IV.
3. Each Sub-section contains TWO questions each, carrying TEN marks each.
4. Student has to attempt any ONE question from each Sub-section.

SECTION-A

1. Write briefly:

- a) Opportunities of organizational behaviour
- b) Characteristics of learning
- c) Components of Attitude
- d) Psychoanalytical theory
- e) Two factor theory of motivation
- f) Group dynamics
- g) Leadership styles
- h) Steps in creating effective teams
- i) Approaches to conflict management
- j) Sources of stress

SECTION-B

UNIT-I

2. What is the importance of organization behaviour? Discuss the scope of organization behavior with suitable examples.
3. Explain different theories of learning with suitable examples.

UNIT-II

4. Briefly discuss the step-by-step process of perception with example.
5. Define personality. Explain various determinants of personality in detail.

UNIT-III

6. What do you mean by leadership? Explain theories of leadership.
7. Explain the process of group formation, outlining the hindrance in it and how can they be overcome to form effective groups.

UNIT-IV

8. Some people say that conflict is inherently bad, whereas others believe that some degree of conflict in organization is desirable. Which view do you subscribe to and why?
9. What are the types of organizational culture? Discuss various dimensions of organizational culture.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.